

## EASY TO USE PROFESSIONAL PRODUCT RANGE



CARPET CLEANER  
1LTR & 2LTR



SPOT  
REMOVER 500ml



STAIN  
REMOVER 500ml



ODOUR  
REMOVER 500ml



UPHOLSTERY  
CLEANER 500ml

# HIRE GUIDE

## RECOMMENDED HIRE TIMES\*

1-4 ROOMS	4 HOURS
AVERAGE HOME	4-8 HOURS
LOUNGE SUITE	4 HOURS
CAR, VAN OR BOAT	4 HOURS
AVERAGE HOME & LOUNGE SUITE	8-24 HOURS

\*GUIDE ONLY

## CHOOSE HIRE RATE

	Machine	Upholstery hand tool
4 Hours (minimum rate)	\$39.99	+ \$6.50
8 Hours	\$49.99	+ \$6.50
Overnight (after 4pm - 9am)	\$49.99	+ \$6.50
24 hours	\$59.99	+ \$6.50

\* Pricing is subject to change without notice

## SELECT CLEANING PRODUCTS

From the Easy Care Professional Product Range

## HIRE FROM YOUR LOCAL OUTLET

Available for hire from selected outlets throughout New Zealand. Call free on 0800 800 245 or visit our website at [www.rugdoctor.co.nz](http://www.rugdoctor.co.nz)

## HOW TO HIRE

See the checkout supervisor. Give two acceptable forms of identification (e.g. Drivers Licence and Credit Card etc), pay for the hiring fee, cleaning products plus a refundable \$20 bond

FOR BEST RESULTS, IT IS HIGHLY RECOMMENDED WHEN CLEANING LIQUID SPILLS OR STAINS TO USE THE RUG DOCTOR UPHOLSTERY HAND/STAIR TOOL, CONNECTED TO THE BACK OF THE RUG DOCTOR MACHINE.

DO NOT USE RUG DOCTOR MACHINES OR PRODUCTS ON ORIENTAL RUGS, SILK HAND-LOOMED RUGS, BRAIDED RUGS, HAITIAN COTTON, SILK, LEATHER OR NON-COLOURFAST FABRICS. SOME SATINS REQUIRE PROFESSIONAL TREATMENT. IF SPOT TREATING CLOTHING - DO NOT USE ON ITEMS MARKED DRY CLEAN ONLY.

FOR FURTHER ASSISTANCE

**CALL FREE 0800 800 245**

[www.rugdoctor.co.nz](http://www.rugdoctor.co.nz)

# COMPLIMENTARY STAIN REMOVAL GUIDE

*Your everyday guide to simple carpet and upholstery cleaning*



[www.rugdoctor.co.nz](http://www.rugdoctor.co.nz)

# RUG DOCTOR'S PROFESSIONAL CARPET CLEANING TIPS

Regular Cleaning helps give your home a cleaner and healthier environment

- DO NOT RUB CARPET SURFACE – This will spread stain and distort carpet.
- When cleaning liquid spills, gently blot thoroughly with clean, white paper towels. Do not press hard, allow liquid to absorb into the paper towels.
- Always blot or clean toward the centre so as not to spread stain.
- For solids, scoop up with spoon working from outside of spill toward centre.
- Use cleaning products according to each labels instructions.
- Always test an inconspicuous area of carpet for colourfastness before cleaning.

FOR OVER 30 YEARS, RUG DOCTOR HAS RESEARCHED THE BEST CARPET CLEANING METHODS IN ORDER TO PROVIDE HOMEOWNERS WITH THE RIGHT MACHINE, PRODUCTS AND INFORMATION TO ACHIEVE PROFESSIONAL CARPET CLEANING RESULTS. RUG DOCTOR CARPET CLEANING TIPS ARE DESIGNED TO HELP YOU IMPROVE AND MAINTAIN THE BEAUTY AS WELL AS EXTEND THE LIFE OF YOUR CARPET.

For most carpets the best cleaning comes from hot-water extraction. It's the method recommended by most major carpet manufacturers and used by professional carpet cleaning services. Continued, regular deep-cleaning not only removes allergens, dirt, and grime, but can add years of life to your carpet by removing the abrasive grit that harms carpet fibres. That's where Rug Doctor comes in – with the power you can deep clean your carpets like a pro, at a fraction of the cost.

## RUG DOCTOR'S CHART FOR THE PRE-TREATMENT AND REMOVAL OF MOST STAINS

Use the recommended treatment to the stain and allow the problem areas to be prepared for removal by the machine so that one-pass cleaning can be more effective. If the machine cannot remove tough stains in two passes despite pre-treatment, allow the carpet to dry and re-clean rather than risk over-wetting. For best results always have these pre-treatment products at the ready to effectively clean the problem area.

For stubborn stains it is best to use the Upholstery / Hand Tool connected to the back of the machine. Use quick back and forward cleaning action movements while holding hand tool firmly down onto surface area, spraying and extracting solution at the same time. You can extract excess moisture from the surface being cleaned by not engaging the hand tool solution lever. This will avoid over wetting and help with drying time.

TYPE OF STAIN	RECOMMENDED TREATMENT	SPECIAL INSTRUCTIONS
BEER	Stain Remover or Spot Remover	
BLOOD	Spot Remover	
BUTTER OR MARGARINE	Spot Remover	
CANDLE WAX	Spot Remover	Scrape off as much wax as possible with a spatula or spoon. If wax is deeply embedded, cover with a white cloth and apply iron on low setting to cloth. Wax will transfer to cloth. Any remaining residue can be removed using Spot Remover.
CHOCOLATE	Spot Remover	
COFFEE	Stain Remover	
COUGH SYRUP	Spot Remover	
CRAYON	Spot Remover	
DIRT/MUD/CLAY/GRASS	Spot Remover	
FAECES (NON URINE)	Spot Remover	
FOOD GREASE	Spot Remover	
FRUIT JUICE	Stain Remover	
GRAVY	Spot Remover	
ICE CREAM	Spot Remover	
INK	Spot Remover	
JELLY/JAM	Spot Remover	
LIPSTICK	Spot Remover	
MAKE-UP	Spot Remover	

TYPE OF STAIN	RECOMMENDED TREATMENT	SPECIAL INSTRUCTIONS
MILK	Spot Remover	
MILDEW	Odour Remover	Odour Remover destroys the mildew source. After treatment blot well and keep area dry. A follow-up cleaning should eliminate the stain.
MOTOR GREASE/OIL	Spot Remover	
MUSTARD	Alternate with Spot Remover and full strength white vinegar	A near permanent stain. Use Spot Remover followed by vinegar. Yellow dye stains from mustard may not be removable depending on your carpet or fabric type.
PAINT (WATER BASED)	Spot Remover	Old or dried spots may need to soak for an hour or two
PERSPIRATION	Stain Remover or Odour Remover	Use Odour Remover to eliminate smell by adding with cleaning solution to machine
SALAD DRESSING	Spot Remover	
SHOE POLISH	Spot Remover	
TEA	Stain Remover	
TOBACCO	Spot Remover	
TOMATO SAUCE	Spot Remover	
TOOTHPASTE	Spot Remover	
URINE	Stain Remover	<b>Act quickly!</b> Urine is highly acidic and will bleach some carpets which cannot be corrected with stain removing products.
VEGETABLE OIL	Spot Remover	
VOMIT	Spot Remover or Stain Remover	Use Odour Remover to eliminate smell by adding with cleaning solution to machine
WINE	Stain Remover	Red Wine only (recommend Spot Remover)